



Newsletter

July 2022

Refreshed approach to JAG drop-in sessions

To make the sessions more focused and interactive, we propose that moving forward, we will aim to centre discussions on a specific topic relating to the JAG standards (see timetable for info).

The sessions will continue to be facilitated by Debbie Johnston, with the opportunity for you to ask specific questions relating to the standard or area of focus.

These sessions are open to all colleagues involved in working towards JAG accreditation – so please feel free to forward this information on to endoscopy colleagues within your service (clinical or non-clinical).

A message from Debbie Johnston - JAG Head assessor for accreditation:

"The JAG sessions have been developed in response to your questions and needs. We have made them as practical as possible so that they are all supported with recent assessment examples to assist you and reduce your burden.

There are clear benefits to attending:

- **It's an opportunity to share your experiences and learning**
- **To gain targeted support and expertise**
- **To learn of up-to-date approaches**
- **To gain access to examples of evidence"**

Sessions

19 July - Safety, Quality audits – understanding the requirements and outputs.

23 August - Workforce, competency and training requirements

20 September - Patient involvement, websites and communication- what does good look like?

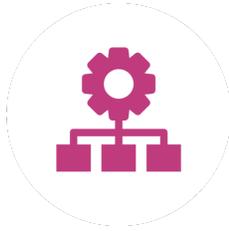
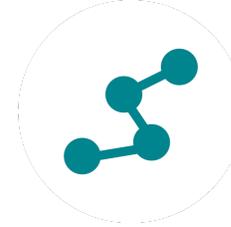
18 October - The Environment – examples of model pathways and how services adapt? Key considerations

15 November - Productivity – what data and how to embed into the service

13 December - Training Endoscopists – guest speaker, Mark Jarvis, JAG Accreditation chair.

Clinical Pathways

- At present a key focus for our workstream is the Colon Capsule Endoscopy national pilot following our successful application to Bevan Commission Planned Care Innovation Programme for funding for the pilot in 2022/23. As a Bevan Exemplar, this pilot will have the best chance of success and we are supporting the 4 participating health boards to start up their pilots in the next few months. Read more about our pilot on the Bevan Commission website [**Piloting Colon Capsule Endoscopy \(CCE\) in Wales - Bevan Commission**](#) or read more about Colon Capsule Endoscopy in general.

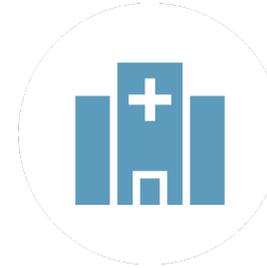


Demand and Capacity

- Supporting regional groups for implementation of recovery plan
- Tracking of actual data against model projections has been added to scorecard and released to health boards
- Briefing paper being produced to summarise findings on productivity data

Facilities and Infrastructure

- Programme is continuing to offer support to Health Boards on their progress in compliance against the JAG accreditation standards. This includes monthly drop-in sessions focused on specific standards, with support from the National JAG team.
- All-Wales decontamination forum taking place June 2022 - annual decontamination audits are continuing to be undertaken by Shared Services to advise Health Board on the standard of their decontamination facilities. The programme is supporting Health Boards by escalating key risk areas.
- The programme is working in collaboration with the British Society of Gastroenterologists (BSG) to develop a 'Green Endoscopy' checklist to be circulated to Health Board teams to improve the sustainability & efficiency of endoscopy practice.



Informatics

- Welsh Clinical Portal - Following on from the successful Welsh Clinical Portal (WCP) updates at Hywel Dda and Swansea Bay University Health Boards and Powys ERS Go-Live, planning work is progressing with Powys Teaching Health Board, to make available Endoscopy and Bronchoscopy results in the WCP.



Workforce, Training & Development

Endoscopy Marketing Campaign

- Thank you to everyone who responded to the national endoscopy marketing and recruitment survey.
- We are working closely with our appointed supplier, Touch Design, within the creative development stage and will shortly be sending out some draft campaign material to Health Boards for feedback.

For further information and updates, [click here](#) to visit the programme's

working closely with Health Boards across Wales in order to support local workforce planning. Developing local plans in a standardised way, using the All-Wales template and toolkit (as developed by HEIW) will support regional and national endoscopy workforce strategy and planning. The NEP aim to complete this programme of work by the end of the summer 2022.

Productivity

The Programme has been busy meeting with Health Boards to understand the local processes in place to measure the productivity & efficiency of their endoscopy services. The NEP has recommended five data items that services should look to measure:

1. **Overall/individual utilisation of lists**
2. **Booked versus achieved points for each list**
3. **Late start and early finish times audit**
4. **Room turnaround audit**
5. **Did not attend (DNA) and cancellation rates.**

It is clear that there is variability across Wales with regards to the monitoring of these measures, however it is great to note that there is an appetite from Health Board teams to improve local processes.

The Programme will continue to work with services to identify any support that can be offered going forward.



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A page with the most up-to-date NEP news and recovery guidance can be found on The NHS Wales Health Collaborative website.

Visit our website